No Refund No-Refund Policy Only in cases where Meaux Collective LLC is at fault for the cancellation of an event—which excludes cancellations brought on by unanticipated events and acts of God—will purchases of products or registration fees for workshops, vacations, or other activities be refunded. You have the following options if you have purchased anything you are unable to use: • Get in touch with Meaux Collective LLC to find out whether there is a wait list for the event; if so, MEAUX COLLECTIVE LLC will give you the names of people on the list to get in touch with. • You may try offering to sell another professional your spot in the class. Notifying MEAUX COLLECTIVE LLC will allow the new buyers to be added to the event roster.

There are no refunds on any products. When appropriate, store credits may be given out. Meaux Collective LLC is not responsible for lost or stolen packages; those should be reported to the logistics company who shipped them. Items that are defective or damaged must be reported within seven days of delivery to Meaux Co Pro's customer care email, hello@meauxcopro.com. The manufacturer will go through a screening process with defective or malfunctioning products, which may take up to 60 days. All professionals are highly encouraged to include their devices in their business insurance policies.

Adopted by the MEAUX COLLECTIVE LLC Board June 21, 2018