Policies Disclaimer-

All Sales are final. We accept RETURNS for EXCHANGE of the same item or STORE CREDIT ONLY for items damaged in transit. To be eligible for a replacement, store credit, or exchange you must first email us within 1 day of receiving the device at info@meauxcopro.com to alert us of the damage. You will need to ship the damaged item back to us, upon receipt of the damaged item, we will replace it with the same item or provide store credit at your request. There are certain situations where a partial monetary refund may be granted, if applicable, once the item is returned and inspected we will email you to notify you of refund approval or denial and the refund can take up to 30 business days to process.

Shipping Lost/Stolen Package: Each Meaux CO delivery is insured. If a package is lost due to the error of the logistic company we employ, we will file a claim, and once approved we will replace your missing item. If your package was delivered but STOLEN, the insurance will NOT cover replacing a new item. However, Meaux Co will be able to provide you with a code for free shipping and a potential discount for you to replace your stolen items.

Manufacturer warranty:

If your device comes with a manufacturer's warranty, the warranty is good to REPAIR or REPLACE the malfunctioning part, not the entire device. If your device is acting up the manufacturer will examine the device virtually via a video you will submit and they will make a determination of which parts to send for you to attach with video guidance. Once the parts are attached, if the device is still not working they will send another part. After all possible parts are replaced and it is determined that the malfunction is based on the error of the manufacturer they will approve or deny a replacement machine. This process can take 30 - 60 days. Replacements are rare and never guaranteed, so it is important to purchase additional insurance to protect your investments. And understand we are a small business and will do the best we can to provide you with exceptional service.

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Hydreaux Gleaux Warranty

Warranty Agreement

Covered Product:

Distributed By Meaux Co Pro LLC Hydrodermabrasion Facial Machine also referred to as Hydreaux Gleaux,

Manufactured by Xian Taibo Electronics Co LTD

Model Number: TB-650 A, Serial Number: TB650A20221102

Buyer:

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Limitation of Damages

In no event shall Xian Taibo Electronic Technology Co. LTD be liable for consequential damages for breach of this warranty. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the buyer.

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Warranty Coverage

Xian Taibo Electronic Technology Co. LTD warrants the Covered Product to be free of all defects in material and workmanship for 1 year from the date of purchase. This warranty extends to the original buyer (only or and each successive buyer within the warranty period).

Within the period of this warranty, Xian Taibo Electronic Technology Co. LTD is solely responsible to replace, free of charge; any part proving defective in material or workmanship. All warranty repairs and service must be performed by an authorized Xian Taibo Electronic Technology Co. LTD technician, or at an authorized Xian Taibo Electronic Technology Co. LTD service facility.

All expenses related to replacing or repairing a defective part under this warranty shall be assumed by Xian Taibo Electronic Technology Co. LTD except for the following expenses, which shall be assumed by the buyer:

Shipping

On location repair

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Travel

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Warranty Exclusions

This warranty does not apply to any costs, repairs, or services for the following:

1. Service calls to correct the installation of the Covered Product, or to explain the usage of the product to the buyer.

2. Repairs necessitated by use other than normal business use.

3. Damage resulting from misuse, abuse, accidents, alterations, or improper installation.

4. Corrective work necessitated by repairs made by anyone other than a Xian Taibo Electronic Technology Co. LTD authorized service technician.

How to Obtain Warranty Service

a. If warranty repairs are to be made in the business, as in the case of large appliances:

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The buyer must notify Xian Taibo Electronic Technology Co. LTD by calling the toll-free number 86-182-1083-6119 of any defect, malfunction, or nonconformity promptly upon discovery. An authorized service technician shall visit the buyer's business for the purpose of repairing or replacing the defective part within 30 business days of receipt of the call.

Meaux Co Pro LLC  
1879 Whitehaven Rd #3013  
Grand Island NY 14611

If the buyer sends the product by U.S. mail, we recommend that the buyer insure it and send it return receipt requested. We accept no liability for products lost or misplaced in shipment.

(b) The buyer may return the Covered Product to the retail seller, or to any retail seller of like goods of the same manufacturer, who will do one of the following:

1. Service or repair the Covered Product to conform to the applicable warranty.

2. Direct the buyer to a reasonably close independent repair or service facility.

3. Exhibit to the buyer how to repair and replace the covered parts with goods those are identical or reasonably equivalent to the warranted parts.

(c) The buyer may secure the services of an independent repair or service facility for the service or repair of the Covered Product, when service or repair of the goods can be economically accomplished, with approval and when the buyer is not furnished appropriate relief the provisions of subparagraph.

Notice to Buyer

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

If the buyer disagrees over either's performance under the terms of this warranty, the buyer may submit the matter for resolution to Xian Taibo Electronic Technology Co., LTD. The buyer shall not be responsible for expenses incurred in submitting a dispute for resolution under the terms of this paragraph. The buyer is required to submit any dispute for resolution under this paragraph before pursuing any legal remedies to which he or she may be entitled.

Xian Taibo Electronic Technology Co. LTD

HuaWei Guang Dian Cao Tan 10R, Singkai District Xian, Shaanxi Province CN